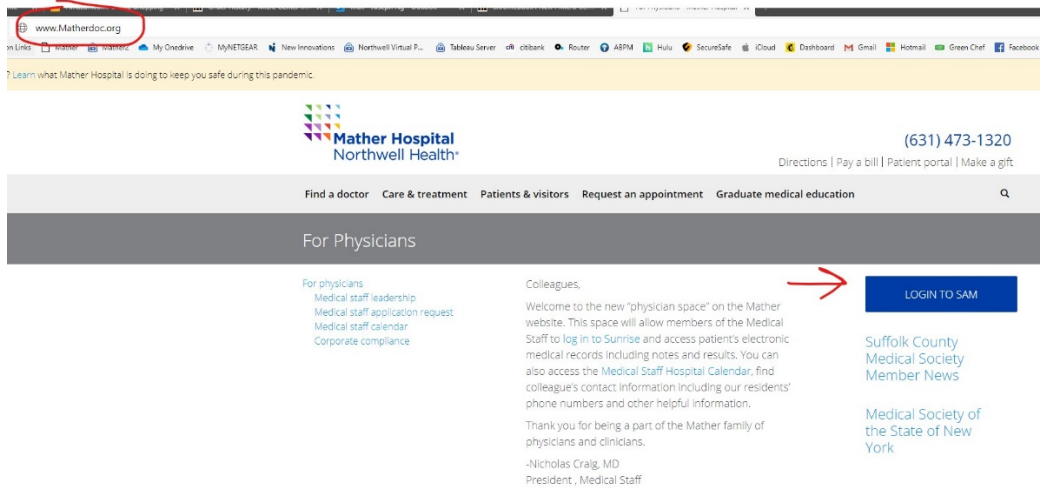


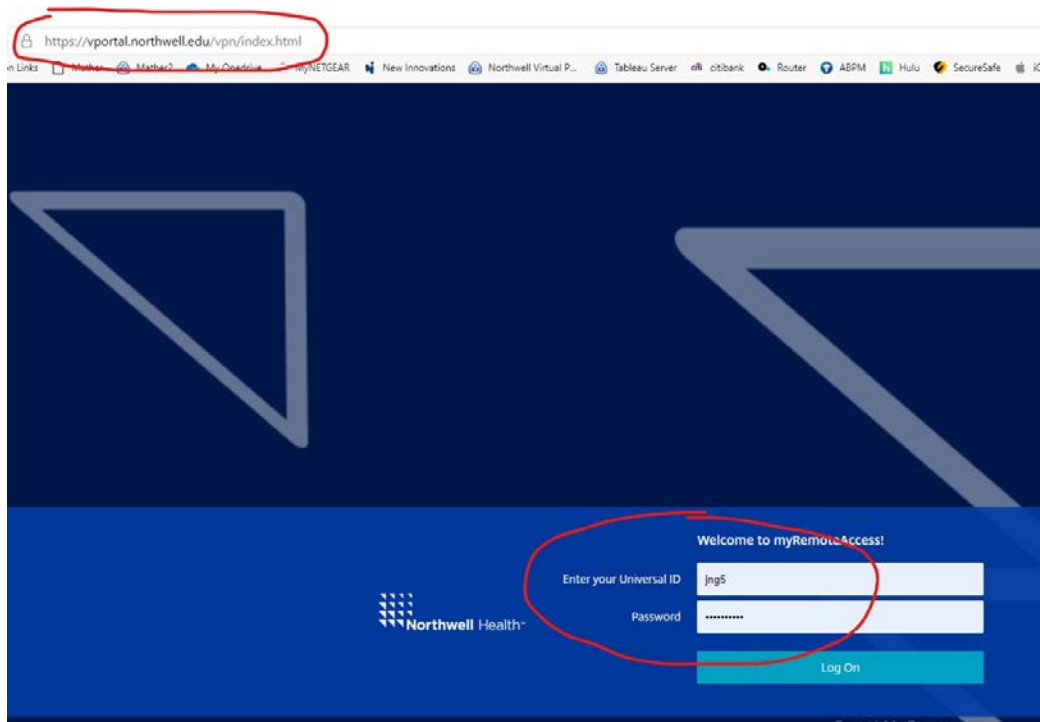
1-Use www.Matherdoc.org

2-Click on to **“Login to SAM”**



3-This will send you to the **Northwell VPortal**

4-Use your **Universal ID (Northwell UID)**



5-Then Click on **“Forgot My Password”**”

Welcome to myRemoteAccess!

Universal ID

Password

[Forgot My Password](#)

WARNING

6-You will be re-directed to enter your Universal ID

 MyPasswordhelp

Password Reset

* Universal ID:

The Northwell Health Universal ID is your personal passport to a growing number of applications across the Health System.

Need additional assistance? Begin a live chat with a Service Desk Representative by [clicking here](#) or contact the Service Desk 24/7/365 at (516, 631, 718) 470-7272.

Northwell Health ©

7-You will be asked to choose a mode of communication where they will send you one time verification codes. This may be your email or cell phone that we have on record

Password Reset

Challenge

Please choose one or more locations where you would like your one-time password (OTP) delivered:

+1(***)***-1786
j****@gmail.com
J*g@matherhospital.org
J*g@matherhospital.org

OK Cancel

DISCLAIMER:
Please be advised that if you choose to receive a one-time password (OTP) to your personal mobile device you should be aware that standard data fees and text messaging rates may apply, and that by submitting this request you agree to accept any potential carrier costs or fees which may be associated with such communications, including but not limited to, e-mail or SMS text message based on your plan with your mobile phone carrier.

Northwell Health ©

8-Once this is selected, a one-time passcode will be sent to that location. You will then be asked to enter the numerical code that you have received

✔ A request to deliver an OTP to the location you specified has been made.

Password Reset

Challenge

Please enter the one-time password (OTP) delivered to your requested location:

..... Resend OTP

OK Cancel

DISCLAIMER:
Please be advised that if you choose to receive a one-time password (OTP) to your personal mobile device you should be aware that standard data fees and text messaging rates may apply, and that by submitting this request you agree to accept any potential carrier costs or fees which may be associated with such communications, including but not limited to, e-mail or SMS text message based on your plan with your mobile phone carrier.

9-You will be asked to create a new password for your Universal ID – PLEASE REMEMBER THIS PW

The screenshot shows the 'MyPasswordhelp' page for creating a new Universal ID password. At the top left is the Northwell Health logo. The page title is 'MyPasswordhelp'. Below the title is a horizontal line. The main heading is 'Universal ID Password'. A note reads: 'Please enter a new Universal ID password and then confirm it by entering it a second time. Note that your new password must adhere to the password rule'. There are two input fields: '* New Password:' and '* Confirm Password:'. Red arrows point to both fields. Below the second field are 'OK' and 'Cancel' buttons. To the right is a 'Password Rules' box with a red asterisk icon. The rules are: 'Password must be at least 8 characters long', 'Password must contain at least 1 uppercase character', 'Password must contain at least 1 lowercase character', 'Password must contain at least 1 numeric character', 'Password cannot contain your user name', 'Password and confirm password must match', 'Password cannot be one that is disallowed', and 'Password cannot contain contact information'. A red asterisk icon is next to the first four rules, and a red asterisk icon is next to the last two rules. At the bottom of the page is 'Northwell Health ©'.

Northwell Health

MyPasswordhelp

Universal ID Password

Please enter a new Universal ID password and then confirm it by entering it a second time. Note that your new password must adhere to the password rule

* New Password:

* Confirm Password:

OK Cancel

Password Rules

- × Password must be at least 8 characters long
- × Password must contain at least 1 uppercase character
- × Password must contain at least 1 lowercase character
- × Password must contain at least 1 numeric character
- × Password cannot contain your user name
- × Password and confirm password must match
- ⓘ Password cannot be one that is disallowed
- ⓘ Password cannot contain contact information

Northwell Health ©

10- Now enter your Universal ID and your new Password

The screenshot shows the 'myRemoteAccess' login page. The background is dark blue. At the top, it says 'Welcome to myRemoteAccess!'. There are two input fields: 'Enter your Universal ID' with the text 'jng5' and 'Password' with dots. Below the fields is a blue 'Log On' button. At the bottom right, there is a link that says 'Forgot My Password'.

Welcome to myRemoteAccess!

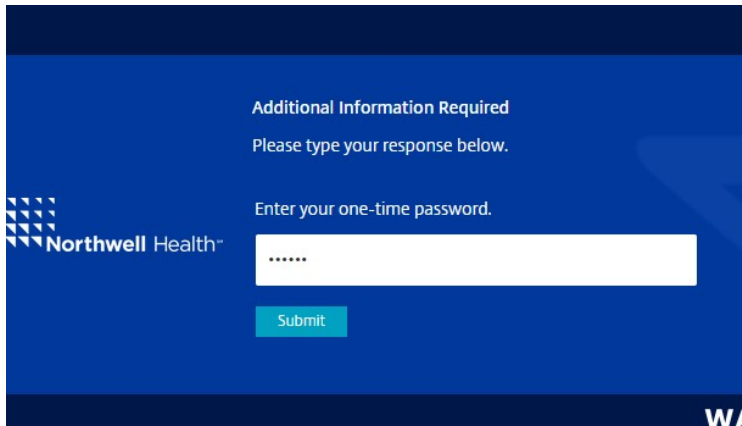
Enter your Universal ID jng5

Password

Log On

Forgot My Password

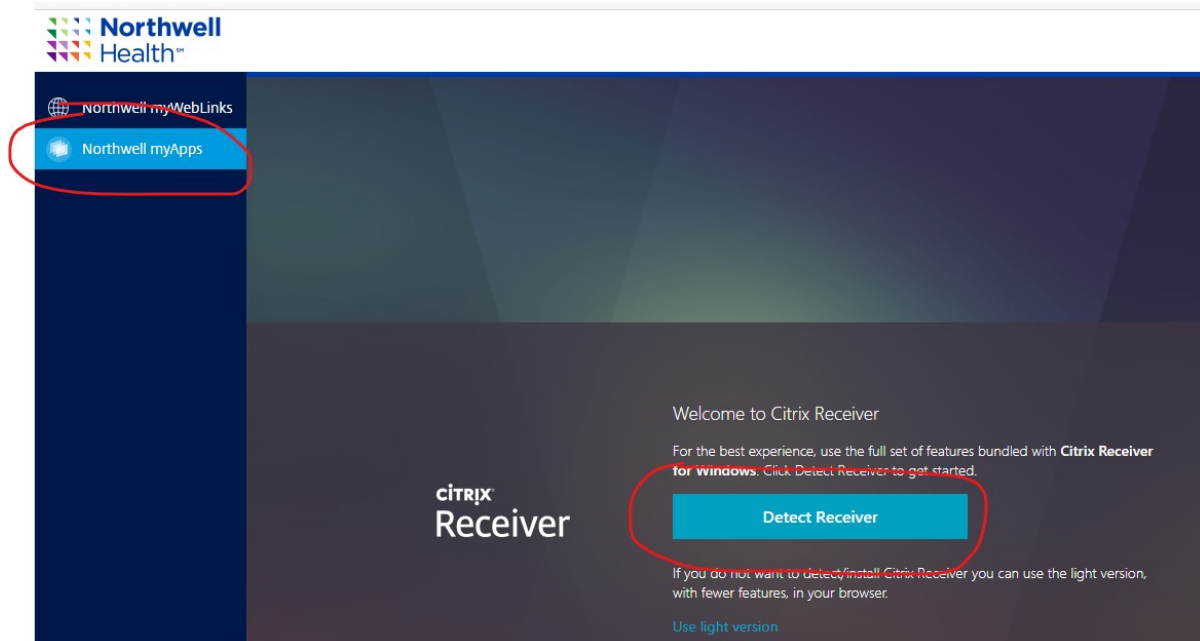
11- You will be sent another **ONE TIME CODE** (either **cell phone or email**, depends on your previous choice)



A screenshot of a Northwell Health login page. The page has a dark blue background. At the top left is the Northwell Health logo. The main heading is 'Additional Information Required' with the instruction 'Please type your response below.' Below this is a prompt 'Enter your one-time password.' followed by a white text input field containing six dots. A blue 'Submit' button is located below the input field.

12- Once One Time Numerical Code is entered, Choose Northwell **“myApps”** on the LEFT

13- Then click on **“Use light version”** right below **“Detect Receiver”**



A screenshot of the Citrix Receiver interface. The top left shows the Northwell Health logo. Below it is a navigation menu with two items: 'Northwell myWebLinks' and 'Northwell myApps'. The 'Northwell myApps' item is circled in red. The main content area features the Citrix Receiver logo on the left. On the right, there is a 'Welcome to Citrix Receiver' message. Below the welcome message is a blue button labeled 'Detect Receiver', which is also circled in red. Underneath the button, there is a link for 'Use light version'.

14- Choose **“APPS”** on the top

15- Click on **“PhysiciansRemote”**

The screenshot shows the Northwell Health myApps portal. The top navigation bar includes the Northwell Health logo, a globe icon, and the text "Northwell myWebLinks". Below this, there are three tabs: "Northwell myApps" (circled in red), "myApps", and "APPS" (circled in red). The "APPS" tab is active, displaying a grid of application tiles. Each tile includes an icon, the application name, and a "Details" link. The "PhysiciansRemote" app tile is circled in red. Other visible apps include EMIL library, HIE Clinical Viewer, improveNorth_PROD, Intranet, ITAM Manager-Checkout, ITAM Self-Checkout, MyDrives, NextGen 2016 Prod Desktop, NextGen Desktop, and Sunrise.

Application Name	Icon Description	Details Link
ASOBYGN NSUH Test		
Cardiology Imaging Viewer		
COVID-19 AB		
EMIL library	EMIL logo	Details
HIE Clinical Viewer	HIE logo	Details
improveNorth_PROD	improveNorth_PROD logo	Details
Intranet	Intranet logo	Details
ITAM Manager-Checkout	ITAM logo	Details
ITAM Self-Checkout	ITAM logo	Details
MyDrives	MyDrives logo	Details
NextGen 2016 Prod Desktop	NextGen 2016 Prod Desktop logo	Details
NextGen Desktop	NextGen Desktop logo	Details
PhysiciansRemote	PhysiciansRemote logo	Details
Sunrise	Sunrise logo	Details

16- You will get THIS pop-up. THIS IS ASKING FOR YOUR **MATHER PASSWORD**... Your SAM/Allscripts password



***16b- If your credentials say **NSLIJHS\username** THEN choose the **SECOND OPTION** "Use another account" and type in **jtmnh\username**. This will happen only once.

****(username = Mather username)

17- You will be in familiar territory from here on... congratulations!

The screenshot displays a Windows desktop environment with a blue background. A web browser window is open at the top, showing the URL <https://vportal.northwell.edu/cvprn/aHR0cHM6Ly9sY193Y19tcmFFy3NmX3ZweDE2Lm5zbGlqaHMubmV0/Citr...>. The browser's address bar shows the user is logged in as 'ssordsex' in the 'mmh.org' domain.

In the foreground, a 'Single Sign-On' application menu is open, listing various applications. The 'Sunrise at Mather' application is highlighted with a red circle. Other applications listed include 'HelpDesk', 'I-STOP', and 'PACS'. The user's name, 'Ng, Joseph', is visible at the top of the menu.

To the right, the 'Allscripts Gateway Logon' window is open. It features the 'Allscripts® Sunrise™ Enterprise Release 18.4' logo. The login form includes fields for 'User Name' (containing 'jng') and 'Password' (masked with dots). A red circle highlights the login form. Below the form, there is a 'Login' button and a 'Cancel' button. The current workgroup is identified as 'JT1'. A warning message states: 'This System should only be accessed by Authorized Users. Welcome to the Allscripts Gateway.'

The desktop background is populated with various application icons, including 'Citrix Preferences', 'MUSE Editor (LDAP Log...', 'SAM Web Anonymo...', 'Updating the Clinical No...', 'ECW Login', 'Northwell MFA Pa...', 'Schedule Maximizer', 'Zwanger-P... Rad Portal', 'eHIM', 'EKG Web', 'Northwell OTP Setup', 'Northwell Test SAM', 'SingleSignOn', 'St Charles', and 'ImproveN...'. A watermark for 'Ahnika Waters' and 'HOSPITAL' is visible in the bottom right corner.