

Mather Hospital
Volunteer Service Descriptions

The volunteer role is to assist staff by providing an extra dimension of hospitality to our patients and visitors, making their Mather experience as pleasant as possible. Orientation and training are provided for all service areas.

Front Reception Desk

As a Reception Desk Volunteer, you are the “first impression” projected to our visitors. Reception Desk volunteers welcome all visitors and patients with a friendly demeanor; helping them feel more at ease in what may be a stressful situation. Volunteers provide directions, escort patients (via wheelchair if necessary) and run errands for nursing units.

Shifts: Sunday-Saturday

8:00 am-12:00pm, 12:00pm-4:00 pm, 4:00 pm-8:00pm

Not all shifts are available.

Auxiliary Gift Shop

All revenue from the Gift Shop supports Mather Hospital. The Gift Shop sells candy, balloons, flowers, cards, gifts and lottery tickets. Volunteers use a computer Point of Sale system to ring purchases. They assist customers, re-stock and re-order merchandise and maintain the shop inventory. Volunteers should be comfortable handling money and a simple computer system.

Shifts:

Sunday-Saturday

9:00 am-2:00 pm & 2:00 pm -7:00 pm

Auxiliary Thrift Shop

All revenue from the Thrift Shop sales supports Mather Hospital. With a constant stream of incoming merchandise, volunteers are kept busy sorting, folding and pricing donations of clothing and household merchandise. They may also fill in at the cash register when necessary.

Shifts: Monday – Friday

9:00 am– 3:00 pm

Saturday

9:00 am-2:00 pm

Closed Sundays

Clerical Volunteers

Many departments require clerical assistance on a regular basis. Depending upon the area, the responsibilities vary, but most include filing, record-keeping, answering phones and assisting with the smooth running of the department. Some of the departments using volunteers are: Employee Health, Central Supply, Patient Access, Wound Treatment Center, Infusion, and the Breast Center.

Shifts: Varies depending upon the department

Nursing Units

Several departments provide the opportunity for more patient interaction: Ambulatory Surgery, Emergency Department and Nursing patient care units. While volunteers are not permitted to have any clinical interaction with patients, they are able to assist staff with various duties: stocking supplies, bringing blankets, escorting visitors, making up packets, and being a friendly face to our patients.

Shifts: Varies depending upon the department.

Compassionate Companions

Volunteers are “friendly visitors” who provide a sympathetic ear and supportive shoulder to patients who simply need someone to talk to. Although not a requirement, many of these volunteers are retired nurses who enjoy the chance to brighten someone’s day.

Shifts: Sunday-Saturday. Afternoon and Evening hours.

Mail Cart

Volunteers assisting in the Mail Room sort and distribute mail throughout the hospital.

Shifts: Monday – Friday
10:30 am-1:30 pm
Not all days are available.

Junior Volunteers

We accept motivated high school students between the ages of 14 – 18 who are able to commit to a regular four hour per week schedule. Junior volunteers may assist at the Front Reception Desk, the Auxiliary Thrift Shop, and/or special events. Students interested in the medical field find their volunteer experience helpful in focusing career goals.

Shifts: Varies depending upon area.